



Thornhill Clinic

Private G.P. Services

Safety measures we have in place for when you visit the clinic

At Thornhill clinic we have a series of safety measures in place to protect patients and our staff whilst attending our clinic.

We will be restricting clinic access to our patients only; please inform staff when booking your appointment if you need anyone with you or a interpreter.

Please arrive no more than 10 minutes before your agreed designated appointment time to enable us to effectively manage the number of patients in the clinic at any one time.

We will be spacing our treatments and appointment times in accordance with social distancing guidelines.

Multiple hand sanitiser gel points will be available including on entry to the clinic and before entering the consultation room.

Masks will be available for you where appropriate and will also be worn by all staff you may encounter whilst attending the clinic.

Robust cleaning schedules will be in place for all contact points to include door handles, light switches, toilets and other surfaces and areas.

Our Medical staff will adhere to the use of appropriate personal protective equipment (PPE), particularly when undertaking any patient examinations and / or tests.

We will ask you to observe the 2-metre distance rule where possible.

What happens if I develop symptoms close to my appointment or procedure?

If you, or anyone who lives with you, have symptoms related to COVID-19, please do not come to the clinic. These symptoms primarily include a dry cough and/or a temperature of 37.8°C or higher. Other symptoms of the disease are less frequent but may affect you. These include a loss of the sense of taste or smell, fatigue, confusion, sore throat, vomiting and diarrhoea. However, we recommend that you inform a member of our reception team at the earliest opportunity if you develop ANY symptoms of feeling unwell.

I have had COVID-19, can I go ahead with treatment?

Anyone who has had COVID-19, should follow government advice on the required time of self-isolation and recovery.

What aftercare will be available following my procedure during the COVID-19 outbreak?

If a procedure has a specific aftercare programme associated to it this will be clearly explained at the time of consultation.

For more information on Covid-19 guidelines please visit the UK government website <https://www.gov.uk/coronavirus>